## **Evaluation Criteria**

Tenders will be judged on the basis of the "most economically advantageous offer". Tenders will be evaluated based on price (50%) and quality (50%). Contractors will be required to demonstrate a range of requirements through their submissions, by interview/presentation and with prescribed method statements.

## Tender Evaluation Criteria

Price

**Factored** 

Quality

Demonstrated accreditation Other specific achievements Sustainability proposals

Management Proposals

Supervisory approach
Performance management techniques
Service review in pursuing improvement

Staff Development

Training proposals
Staff involvement/interaction

Best Value/performance management

Contractor's proposals in meeting Best Value Performance plan objectives

Method Statements

Details of quality control methods and proposal for a "Customers Charter".

How they propose to integrate recycling with refuse collection and how the recycling targets will be achieved.

Details of their proposals to ensure all the requirements of the street cleansing specification will be met with particular reference to evenings, weekends and Bank Holidays.

• Resources inc. Qualifications and Experience

Numbers of employees Existing or planned qualifications Experience relevant to service